

SALISBURY AREA BOARD ISSUES LOG

ITEM 14

Background:

The process for raising issues with the area board was introduced at the first public meeting in June 2009.

Issues can be submitted online at www.wiltshire.gov.uk/salisburyareaboard or on paper to the community area manager.

This report gives the number of issues received, currently in progress and those that have been closed.

Summary of Issues:

A total of 61 issues have been received by the area board since the first public meeting in July 2009. 35 of these have been closed as the issue has been resolved or passed on to the relevant department for further action. There are 26 issues currently in progress.

The issues can be seen in detail at www.wiltshire.gov.uk/salisburyareaboard follow the 'Issue Tracking' link. If you are unable to access the internet at home or in the library, please contact Marianna Dodd, Community Area Manager on 01722 434696 or 01794 341028.

Issues outcomes up to 21 September 2010				
ID	Classification	Issue	Status	Outcome so far
1212	Waste	Dog fouling. There is a rise in dog ownership throughout the country and I'm sure Salisbury is no exception. The red dog bins have been removed and people are expected to use the ordinary litter bins. However there is no information about this and most people don't know they can use the ordinary litter bins for dog waste. The worst areas are the footpaths on the edge of the city and local green spaces where dog walkers exercise their animals but where children also play. One particularly bad place is the board walk on the Avon valley Nature Reserve, but there are many others.	Ongoing	Issue currently being scoped.
1206	Highways	Speeding in Moberly Road, traffic calming/20mph restriction requested. Given the speed with which	Ongoing	Issue to be considered within the Community Area Transport Plan scheme.

SALISBURY AREA BOARD ISSUES LOG

ITEM 14

		<p>some cars race up and down the road I feel that I am unable to allow my older child to ride his bike on the road. It is only a matter of time before there is a fatality and I can only imagine the cost to Wiltshire in this event let alone the life long emotional cost to a huge number of individuals who would be touched by such an incident.</p> <p>Please respond to this appeal.</p>		Further investigation required.
1223	Environment	<p>Macklin Road Park. The park being the only park in Wiltshire County to be caged and locked at anti-social times is having an effect on the children in the immediate area. The children are being forced to play in the street as the park is often not opened or closed early.</p>		<p>This issue links to issue number 832 submitted on 14/3/2010 and closed. It has been forwarded initially to the Ward Councillor, Chris Cochrane for advice prior to it being sent to relevant parks and open spaces officers.</p>
1106	Communities	<p>Community Payback: Painting and redecorating for members of the public and service users</p>	In progress	Forwarded to Community Payback for action
1128	Housing	<p>Residents of Southbank House have nowhere to store their bicycles.</p>	Closed	<p>This issue was received via an email request from Cllr Paul Sample with an attached letter from Mr Lawson. Issue was forwarded for action to Chris Greenwood, Acting Housing Manager for this area who has advised that the Neighbourhood Housing manager has arranged to see Mr Lawson with the Repairs Inspector to discuss his issue.</p>
1022	Environment	<p>The toilets at Salisbury Bus Station have been closed until further notice.</p> <p>This is a major inconvenience for bus travellers - both locals and tourists - who would expect to find facilities at a transport interchange of this size and importance. The nearest public toilets are in the Market Square, down some steps - the distance from the bus station</p>	In progress	<p>Action is being taken to establish the status of this issue prior to contacting City Centre Management and Visit Wiltshire.</p>

SALISBURY AREA BOARD ISSUES LOG

ITEM 14

		and the steps mean this is inaccessible for the disabled and many of those with heavy luggage or young children. All the Park & Ride sites are provided with toilets with disabled access and baby changing facilities - the facilities for bus users should be up to this same standard.		
1086	Environment	The Cafe at Salisbury Bus Station, this is without a toilet and hand washing, I think this is against the Law?	In progress	Action is being taken to establish the status of this issue prior to contacting City Centre Management and Visit Wiltshire.
992	Environment	Toilets in coach park are in poor condition (by Millstream Approach).	In progress	An email has been forwarded to Reg Williams at Salisbury City Council for information as to the status of this issue.
1008	Waste	My comments are on the re-cycle centre at Churchfields, Salisbury. I now understand that changes are being made under the H & S initiative at this site. For those who use this site it is good to be able to dispose from the front wall/barrier. Now apparently bars will be placed at the front and disposal will only be possible from the sides. Along the sides are bars set at a height to make tipping difficult, and this side will have gates fitted. These are for additional safety. Whilst wishing to agree to any sensible H & S changes the main purpose of a re-cycle centre is to encourage the local residents to the site! If not user friendly the County will see more fly-tipping!	In progress	This issue will be referred to the local councillor and Portfolio holder.
375	Environment	Abandoned supermarket shopping trolleys in city.	Made 'live' again	Mr West originally raised this issue on behalf of Salisbury Agenda 21. The issue was closed on the system after receiving confirmation of a trolley collection service operating in the City. Agenda 21 are dissatisfied with this response and feel there is no incentive for supermarkets to accept responsibility for the problem. It is

SALISBURY AREA BOARD ISSUES LOG

ITEM 14

				felt that the Council should invoke powers contained within the Clean Neighbourhoods Act 2005 to collect the trolleys and recharge the supermarkets concerned. <i>This has now been re-opened for further investigation.</i>
758	Transport	Park and Ride facilities only available to drivers.	In progress	The Park & Ride bus service can be used by any person, not just drivers. There is a higher fare charged on this to encourage ordinary bus users to use their local bus services, and there are no reductions for children. <i>Clarification has been sought from Cllr Dick Tong regarding no reductions for children.</i>
701	Highways	Speeding traffic and poor pedestrian access to the houses on the south side at the far end of Coombe Road. Also feel it is unsafe for young children to walk/cycle to school unless traffic calming measures are taken to improve pedestrian safety.	In progress	This issue had been forwarded to the Camera Safety Partnership and a request has been made to determine its progress. <i>The Neighbourhood Police Team have been working with the Manager at The Maltings on these issues which has resulted in a letter being sent to schools raising awareness of the safety needs of children in this area.</i>
694	Communities	Need for provision of fully accessible toilets with changing facilities that meet the needs of disabled people and their carers as well as tourists.	In progress	The Chair, Cllr Mary Douglas has discussed the issue with Su Thorpe, Leader of Salisbury City Council about the possibility of incorporating this into the Guildhall refurbishment but this was not possible due to a lack of space. Other options have been considered, in the longer term to include this in the Maltings development and in the shorter term to

SALISBURY AREA BOARD ISSUES LOG

ITEM 14

				involve the City Centre Management who could investigate whether a shop or hotel could accommodate this request. <i>This issue has now been forwarded to City Centre Management for their recommendations on possible ways forward. .</i>
593	Highways	Speeding Concerns on the Netherhampton (A3094) Road Harnham Salisbury. Results from November consultation in the Netherhampton Road raised Speeding as the biggest concern registered.	In progress	<i>This issue had been forwarded to the Camera Safety Partnership and a request has been made to determine its progress which will be communicated soon. The Ward Councillor, Brian Dalton has been advised of the issue.</i>
544	Highways	We are having problems with cyclists ignoring no cycling signs on public footpaths, how can I get something done about this antisocial behaviour.	In progress	This issue will be brought to the 22 July, 2010 Salisbury Area Board meeting, 6:30 for 7pm at St Edmunds Methodist Church, Salisbury to be discussed at round tables involving the public and Board members. <i>Dave Shaddock, Highways has taken note of people ignoring these signs & is trying to see how to improve them (problem of regulations).</i>
593	Highways	Speeding Concerns on the Netherhampton (A3094) Road Harnham Salisbury. Results from November consultation in the Netherhampton Road raised Speeding as the biggest concern registered.	In progress	<i>This issue has been forwarded to the Camera Safety Partnership and a request has been made to determine its progress which will be communicated soon. The Ward Councillor, Brian Dalton has been advised of the issue.</i>
534	Parking	A lack of street parking at Hazel Close, Salisbury. Due to a high volume of cars is resulting in owners parking cars on the grass verges and pathways. Combination of repeated parking and weather has resulted in destruction of the grass and blocked pathways to pedestrians, buggies, bikes etc.	In progress	This issue has now been passed to the Ward Councillor, Ricky Rogers.

SALISBURY AREA BOARD ISSUES LOG

ITEM 14

429	Community Safety	Large numbers of people wishing to leave the City Centre late at night using a limited number of taxis. This causes flash points for ASB and assaults on taxi ranks.	In progress	The Salisbury Area Board is currently looking at options for longer term funding for taxi marshalls to operate in the City. At its next Board meeting on 20 May, 2010, it will consider whether it wishes to support the continuation of a Taxi Marshall Scheme in the City.
378	Waste	When are pubs and clubs going to recycle?	In progress	The enquirer is advised that it would be useful to raise these comments at the formal review of the waste disposal service consultation circa June/July 2010. The Salisbury Area Board will communicate information about the consultation at its 22 July, 2010 meeting, St Edmunds Methodist Church, Salisbury.
373	Licensing	Loss of visibility of police and council licensing team.	In progress	The Service Director in Economic Development has been made aware of this concern..
370	Waste	The collection and disposal of household waste including recycling.	In progress	The enquirer is advised that it would be useful to raise these comments at the formal review of the waste disposal service consultation circa June/July 2010. The Salisbury Area Board will communicate information about the consultation at its 22 July, 2010 meeting, St Edmunds Methodist Church, Salisbury.
361	Youth	A play/meeting area for young people in City area.	Ongoing	This issue will be incorporated into the 30 September, 2010 Area Board themed meeting 'young people'.
353	Community Safety	Hazards caused by cyclists using the main footpath from Coach Park to St. Thomas Square.	Ongoing	Issues relating to cycling and cyclists will be discussed at a round table at the 22 July, 2010 meeting to be held at St Edmunds Methodist Church, Salisbury..
534	Parking	A lack of street parking at Hazel Close, Salisbury.	In	This issue has now been passed to the

SALISBURY AREA BOARD ISSUES LOG

ITEM 14

		Due to a high volume of cars is resulting in owners parking cars on the grass verges and pathways. Combination of repeated parking and weather has resulted in destruction of the grass and blocked pathways to pedestrians, buggies, bikes etc.	progress	Ward Councillor, Ricky Rogers.
429	Community Safety	Large numbers of people wishing to leave the City Centre late at night using a limited number of taxis. This causes flash points for ASB and assaults on taxi ranks.	In progress	The Salisbury Area Board is currently looking at options for longer term funding for taxi marshalls to operate in the City. At the Board meeting on 30 September, 2010, it will consider whether it wishes to support the continuation of a Taxi Marshall Scheme in the City.
378	Waste	When are pubs and clubs going to recycle?	In progress	The enquirer is advised that it would be useful to raise these comments at the formal review of the waste disposal service consultation circa June/July 2010. The Salisbury Area Board will communicate information about the consultation at its 22 July, 2010 meeting, St Edmunds Methodist Church, Salisbury.
373	Licensing	Loss of visibility of police and council licensing team.	In progress	The Service Director in Economic Development has been made aware of this concern..
370	Waste	The collection and disposal of household waste including recycling.	In progress	The enquirer is advised that it would be useful to raise these comments at the formal review of the waste disposal service consultation circa June/July 2010. The Salisbury Area Board will communicate information about the consultation at its 22 July, 2010 meeting, St Edmunds Methodist Church, Salisbury.

SALISBURY AREA BOARD ISSUES LOG

ITEM 14

361	Youth	A play/meeting area for young people in City area.	Ongoing	This issue will be incorporated into the 30 September, 2010 Area Board themed meeting 'young people'.
348	Youth	Need of more facilities for young people - After school hours to late evening.	Ongoing	This issue will be tackled at the 30 September, 2010 Area Board meeting to be held at South West Grammar School for Girls, Stratford Road, Salisbury as part of its themed topic young people.
252	Environment	That Salisbury City should be a Plastic bag free City.	Ongoing	Plans are underway to include this issue at the 22 July, 2010 Area Board at its themed meeting of environment/climate change. Tony Langham of SCRAP will be providing an update.
250	Planning	The proposed development of 1250 new homes.	Ongoing	This is a big issue which will be on a future agenda for the Salisbury Area Board. <i>In the meantime, the Ward Councillor, Ricky Rogers is checking progress on the issue.</i>
348	Youth	Need of more facilities for young people - After school hours to late evening.	Ongoing	This issue will be tackled at the 30 September, 2010 Area Board meeting to be held at South West Grammar School for Girls, Stratford Road, Salisbury as part of its themed topic young people.